# TOWN OF FOUNTAIN HILLS CITIZEN-DRIVEN STRATEGIC PLANNING PROCESS



January – December, 2005

#### **BACKGROUND**

- Two workshops for general public held in September and October, 2004
- Formation of Technical Advisory Committee (TAC – local residents with strategic planning backgrounds)



- 1. Strategic planning: why it is important
- 2. Strategic planning process
- 3. Strategic planning schedule
- 4. Mailing list sign-up
- 5. Written questions on sign-up sheets
- 6. Answers will come later in Town Hall and other public information



- Building on past successes
- Creating a roadmap for the future
- Identifying Key Strategic
   Issues
- Achieving consensus on vision, values and priorities



- Getting consensus on direction and goals
- Inadequate resources to complete the plan properly
- People or groups fall out of the process
- Inertia, apathy, lack of public involvement
- Having realistic expectations
- Reaching out to the greater community
- Lack of leadership commitment to implement results



- Town makes major decisions without broad-based citizen input
- We disregard our tradition of involving volunteers
- Town may lack proper financial resources at build-out

# PROCESS MISSION STATEMENT

To ensure success, the strategic planning process will be based on four key concepts:

- 1. Inclusiveness (citizen-driven)
- 2. Simplicity
- 3. Financial Responsibility
- 4. Realistic Implementation

#### **JANUARY-FEBRUARY 2005**

- Review existing financial situation
- Review capital improvement plans
- Give strategic position report to Council
- Do public interviews, develop common themes
- Establish a communications program
- Begin presentations to local groups

#### **MARCH-APRIL 2005**

- Develop community values, vision, and focus areas
- Newsletter #1 distributed to public
- Youth Visioning Institute March 17 (tent.)
- Fountain Hills Town Hall April 15-16
- Continue Speakers' Bureau presentations

#### **MAY 2005**

Newsletter #2 distributed to public

#### **JUNE 2005**

- Planning meeting with town staff
- Focus groups will be conducted

#### **JULY 2005**

- Presentation to Council on status
- Newsletter #3 distributed to public

#### AUGUST 2005

 Conduct Second Town Hall focused on all data collected

#### **SEPTEMBER-OCTOBER 2005**

Conduct Community Survey

#### **NOVEMBER 2005**

 Draft Strategic Plan presented to Town Council in work session

#### **DECEMBER 2005**

 Town Council Review & Approval of Strategic Plan

#### **JANUARY 2006**

Celebratory Public Open House

# PUBLIC INVOLVEMENT PLAN:

- Speakers' Bureau
- News Articles
- Public Service Announcements
- Newsletters
- Town's website/Channel 11
- Town Council Updates
- Word of mouth

# VOLUNTEERS HAVE SIGNED-UP FOR THESE AREAS:

- Communications committee
- Speakers Bureau
- Youth Visioning Institute committee
- Town Hall planning committee
- Focus Group participation
- Mailing list

#### SUMMARY

- Proposed process is sound
  - Simple (K.I.S.S.)
  - Credible
  - Non-political
  - Involves citizen buy-in
- Meets Council's goal of December 2005 completion

# COME TO THE TOWN HALL

**WHERE:** High School

**WHEN:** April 15-16

- ✓ Friday, 4/15: Spaghetti dinner kickoff
- ✓ Saturday, 4/16: 8 am-4 pm, all-day forum for citizen input

SIGN-UP: By phone or email (details to follow)